

Start-to-Finish

DIAMOND LINK BRACELETS

Our Guarantee: Start-to-Finish (S-T-F) guarantees that our links are 14k gold and our diamond quality ranges from VS2 to SI1-2 depending on carat weight and style.

Manufacturer's Warranty

Limited Warranty: Start-to-Finish (S-T-F or the "Manufacturer") carefully inspects all merchandise prior to shipping. S-T-F warrants that the products sold will be free from defects in material and workmanship for a period of 30 days from the date of purchase by the retail jeweler ("the warranty period"). This warranty includes loose diamonds, defective links, defective end caps, breakage of gold-filled snake bracelet, and defective gold-filled clasps (collectively, "Defective Products"). If the defects are reported by the Approved Retailer to the Manufacturer within the warranty period, Manufacturer shall repair, replace, or furnish the replacement parts for the Defective Products.

Insurance: Please note that it is your responsibility as consumer to insure the product against loss or theft. Our approved retail partners are expected to advise consumers accordingly. Please consult with your insurance agent to verify that your coverage meets your needs.

Other Limits:

THE FOREGOING IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Manufacturer does not warranty against damages or defects arising out of improper or abnormal use or handling of the product, against defects or damages from improper installation (where installation is by persons other than the Manufacturer or an S-T-F Approved Retailer) or storage.

Proper Care Guidelines and Installation

Factors that Negatively Affect Your Bracelet's Condition: Heat, excessive light, neglect, and chemicals cause most jewelry to tarnish. This can happen to the gold-filled snake chain part of the bracelet. To learn more about the causes and science of tarnish, visit http://www.utilisegold.com/jewellery_technology/manufacturing/tarnishing/

In addition, the following activities may cause your bracelet harm over time:

- Wearing it in the shower
- Doing dishes with it
- Cleaning with any harsh chemicals while wearing it
- Wearing it all day, everyday whereby any of the above situations are likely

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- Storing it for long periods of time without cleaning it appropriately, especially in a box containing sulfur compounds (commonly found in adhesives and treated fabrics), aka neglect

Neither Start-to-Finish nor its Approved Retail Partners are responsible for damage to bracelets caused by these activities.

Proper Cleaning Guidelines: Consumers should be advised to treat this as fine jewelry and remove tarnish from the gold-filled snake chain (when present) with a polishing cloth or use a cleaning solution provided by your Approved Retail jeweler.

Every 3-4 months you should take it to your Approved Retail jeweler to have it cleaned and inspected. Links are 14K gold and can be cleaned with professional jewelry cleaners at your S-T-F Approved Retailer's store. We ask all Approved Retail jewelers to perform a check to ensure the diamonds are snug and secure each time a new link is added. If you have any concerns about the appearance of your bracelet, consult your Approved Retail jeweler.

Proper Installation, Storage, and Care: Proper installation, storage and care are important to the longevity of your bracelet.

You should only entrust a Start-to-Finish Approved Retailer with any installations, cleanings, and/or link orders. These jewelers receive the training they need to assist you with your care and installation needs and we cannot honor any requests for replacement, exchange, or refund from anyone other than an Approved Retailer. Your S-T-F Approved Retailer should check your bracelet every 3-4 months or when new links are added for any excessive wear and for tightness of the clasp. If you have any doubts, please ask your jeweler to contact us to for detailed instructions.

Please note that we are not responsible for any product damage by a retailer who has not been approved to carry our product. Should you risk service with a jeweler who is not a Start-to-Finish Approved Retailer, it is in your best interest to ask them to contact us to arrange for training and/or installation services (labor charges may apply). There are certain services (such as rhodiuming the gold-filled snake chain) that should never be performed.

Exclusive Obligation

THIS WARRANTY IS EXCLUSIVE. The sole and exclusive obligation of the Manufacturer shall be to repair or replace Defective Products in the manner and for the warranty period identified above. Manufacturer shall not have any other obligation with respect to the Product, or any parts thereof.